



Donald Cazel, Air Combat Command's Deputy Director for Maintenance and Logistics, spoke to a packed house of over 240 AMARC employees and community leaders during the annual AMARC awards luncheon at the Davis-Monthan Air Force Base Officers' Club.

Workforce cheers loudest at landmark awards luncheon

By Teresa Vanden-Heuvel **AMARC Public Affairs**

The Aerospace Maintentance and Regeneration Center Commander, Col. Lourdes Castillo, hosted AMARC employees and local Tucson community members at the center's first-ever Annual Awards Luncheon, held at the Davis-Monthan Officers' Club.

With air horns and whistles sounding above loud cheers, all of the nominees were individually congratulated and recognized by their commander with a medallion bearing symbol to their contributions to the mission in calendar year 2003.

the Air Force, but where we lack in size, we make up in spirit," said Doreen Wells, director of maintenance.

Chosen by a committee of their peers and leaders, the Employee of the Year, Tom Haslag, a management analyst for the Comptroller Directorate, and Supervisor of the Year, Salvador Murillo, program manager for Aircraft Directorate, were each recognized for their hard work and dedication with a \$400 check and a custom-made trophy.

"I have worked at AMARC for more than 25 years," said Mr. Murillo "and I can't thank you all enough for this type of recognition. This truly is a remarkable place to work, and consider AMARC to be family," he added.

Recipients of the top awards were also recognized by Tucson community leaders; D.J. Nolan and Charles Niblett, both affiliated with the Military Affairs Committee; and Jim Wheeler, Air Force Association state president.

Invited guest speaker to the ceremony, "We may not be the largest organization in Donald Cazel, Air Combat Command's deputy director for maintenance and logistics, admitted thinking after his tour earlier that day that AMARC "was a well-kept secret," and addressed the audience with words of commitment that he would "personally, and with pleasure, make sure everyone at ACC knows the

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Commander's Corner: Recognizing outstanding performers



By Colonel Lourdes Castillo AMARC Commander

Formal events recognizing outstanding performers serve to not only single out our best, they allow everyone to show support for their co-workers, have a good time and can help provide the necessary motivation keeping individuals, teams and organizations at their best.

It feels good to be recognized for our accomplishments, but when we get to see our friends and co-workers getting the recognition they deserve, the entire workforce can gain a sense of satisfaction about how their team contributes to the organization's success.

When the leaders of an organization define employee expectations, we often forget

about the power of positive reinforcement which nurtures hard work and commitment.

Formal awards are great, but it's the little things that really count. A simple "Thank you," or "You did a nice job," reinforces what you'd like to see the employee do more of—in fact, recognition is one of the most powerful forms of feedback.

People who feel appreciated are more positive about themselves and their ability to contribute.

Most leaders generally understand what they need to do to formally reward, recognize, and motivate their people—in most cases it's the same as what motivates the leader!

But in some situations, they rely too heavily on formal rewards and don't recognize the members of their organization using all the means at their disposal.

Things such as providing praise, honest feedback and letters of recognition reassure employees of their worth.

Things like taking extra time to listen, help-

ing to solve problems, and making decisions as a team show employees that their leadership respects and values their contribu-

Feb. 19, the Aerospace Maintenance and Regeneration Center, formally recognized its behind-the-scenes contributors...the unsung heroes. The result was incredible—a room of over 240 people coming together to cheer for their own.

Who needed air horns and whistles when the air was full of electrifying energy, excitement and genuine happiness?

Without a doubt, Aerospace Maintenance and Regeneration Center was enjoying the moment. But the impact of this event continues beyond the final round of applause.

After all, it's not only formal recognition events that matter; it's also the little things that we do on a regular basis that will ultimately make our teammates' day and ours.

To everyone at AMARC, thank for all you do!

AMARC

Awards

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great things AMARC is doing for the warfighter."

Addressing the Air Forcewide transformation initiative, Mr. Cazel encouraged employees to "lean forward on the concept of continuous process improvement." "Ask yourself," he said, "what do we do everyday that we can do even better?"

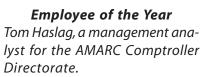
Also making a debut at this event was the presentation of a "traveling" Esprit de Corps trophy. Awarded for their superb level of enthusiasm, this "gold" cup of excellence was presented to employees of the Aircraft Directorate.

With thoughtful reminders that it takes more than

just one employee's effort to accomplish the mission, Colonel Castillo thanked the entire workforce for their unwavering dedication to the mission and for taking the time to recognize those among them that rise beyond the have been more on the mark.

And the winners are...







Supervisor of the Year Salvador Murillo, program manager for the AMARC Aircraft Directorate.

call of duty.

Judging by the air of enjoyment circulating in the room, Colonel Castillo's remarks that "it looks like the luncheon was a hit," couldn't

2003 **Award Nominees**

March 5, 2004

Nominees for Employee of the Year

Ms. Ann Williams Stock Fund Manager Mr. Dave Petrie **Training Specialist** Mr. Clark Lanser Aircraft Mechanic Leader

Nominees for Supervisor of the Year

Ms. Myree Flanagan Chief, T.O. Library and Aircraft Records Ms. Caroline Sturm Chief, Analysis Division Mr. Don Foster Chief, Budget Division Ms. Sharon Nelson

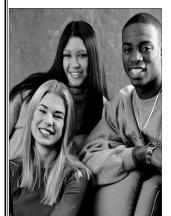
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Ms. Patty Tharp

Chief, Financial Services Division Mr. Frank Yeager

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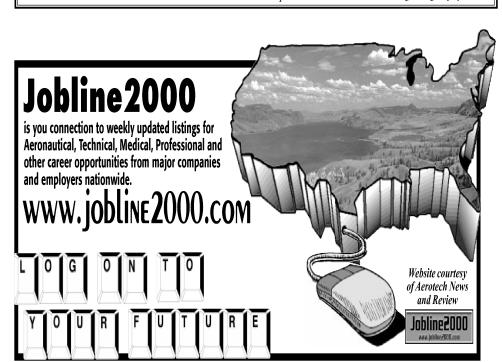
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March 5, 2004 AMARC 3

Military augmentees offer AMARC fresh perspectives

"Spring Fling" brings IMAs together

By Carol DeLaRosa Green

AMARC Public Affairs

AMARC recently held its annual gathering of Individual Mobilization Augmentees. Throughout their seven day activation, nicknamed the "AMARC Spring Fling," the IMA team helped prepare the center for the upcoming Air Force Materiel Command Logistics Standardization and Evaluation.

Armed with instructions and checklists developed by the Air Force, AFMC, the office of Air Force Occupational Safety and Health, and technical orders, the group broke off into teams to evaluate programs, policies and procedures in areas such as aircraft and equipment maintenance, supply, and packaging and crating to ensure compliance with applicable instructions.

While the work was intense and the pace fierce, all of the IMAs felt incredibly supported by those being evaluated.

Lt. Col. Greg Martin, IMA to the comptroller, noted, "During the pre-inspection every supervisor or leader we talked to was professional and went out of their way to provide the documents and information requested."

As Capt. Shirley Mercier, aircraft maintenance officer, noted, "We were armed with enough knowledge to conduct effective inspections, yet were detached enough from our respective areas to give a thorough and unbiased perspective. This is a very useful way to utilize IMAs because as reservists we don't often get a chance to see the tangible results of our work."

The IMAs also had the opportunity to interface with Tucson community leaders during the aircraft parts processing facility ribbon cutting ceremony.

Lt. Col. Carol Taylor, deputy chief for the Aircraft Out-processing Division, said, "I enjoyed meeting with Tucson community leaders. They are the center's oldest and strongest supporters and enjoyed being a part of the event."

No IMA meeting is complete without physical fitness, and this year's Spring Fling was timed to perfection in accordance with the current Physical Fitness Test standards. The group was delighted to see Col. Lourdes Castillo, AMARC commander, join them for a very 'brisk' early morning run at the DM run-

ning track.

We are very proud to report that one of our very own IMAs, Captain Mercier, was one of the few Air Force members to attain a perfect score of 100 on her physical fitness test!

AMARC IMAs are a formidable and professional group. These diverse individuals include a software engineer, commercial pilot, social service organization director, international sales director, medical engineering program manager, inspector for the Alcohol Tobacco and Firearms Department, warranty parts manager for a major aircraft corporation and a stay at home mother of an energetic two year old!

In their inspection outbrief to the commander, respective directors and supervisors the IMAs expressed a great deal of satisfaction in seeing their week's work come to fruition.

Col. Debra Matthew, senior IMA to the commander, said, "the IMAs got to meet employees they don't ordinarily interact with and dig into the books a little deeper during their inspections."

The AMARC IMA team is already planning the next Spring Fling. Meanwhile, they will continue to bring their own unique skills to the workplace and benefit the entire AMARC community.



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